

GENERAL TERMS AND CONDITIONS – HOTTLE

Last updated: 14.12.2025

These General Terms and Conditions govern the sale of products by HOTTLE via the Allegro marketplace.

1. Scope

These terms apply to all purchases made from HOTTLE offers available on Allegro.

2. Products

All products are described accurately on the offer page. Images are for illustrative purposes only.

3. Prices and Payments

- Prices are displayed on Allegro and include applicable taxes.
 - Payment is processed via Allegro's payment system.
 - We do not store payment card details.
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4. Order Fulfillment

- Orders are processed after payment confirmation.
 - Delivery is handled by Allegro-approved logistics partners.
 - Estimated delivery times are shown on the offer page.
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5. Right of Withdrawal (Returns)

Consumers have the right to withdraw from the contract within **30 days** from receiving the product, without providing a reason, in accordance with applicable consumer protection laws.

Returned products must be unused and in original condition unless the law states otherwise.

6. Complaints and Warranty

- Products are covered by statutory warranty rights.
- Complaints should be submitted via Allegro Messages.
- We will respond within a reasonable time and according to legal requirements.

7. Liability

We are not liable for damages resulting from improper use of the product or circumstances beyond our control.

8. Personal Data

Personal data is processed in accordance with our **Privacy Policy**.

9. Applicable Law

These terms are governed by applicable European Union consumer protection laws and relevant national regulations.

10. Final Provisions

If any provision of these terms is found invalid, the remaining provisions remain in force.

HOTTLE