

Terms and Conditions – ReadyToWear.ro

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1. Copyright of ReadyToWear over the information published on the site:

The entire content of the site - images, texts, graphics, symbols, web graphic elements, emails, scripts, programs, and other data - is the property of ReadyToWear.ro and its suppliers and is protected by Romanian copyright law and international intellectual and industrial property laws. Unauthorized use of any listed elements is punishable by law. The use of the website is permitted only within the limits specified in this document.

2. Products and services offered by ReadyToWear.ro, pricing policy:

ReadyToWear.ro reserves the right to select its customers. All products sold through ReadyToWear.ro are new, in the original packaging, and come with an invoice and warranty certificate. Availability is limited to stock, and ReadyToWear.ro may refuse an order if the product is no longer available from the supplier. Prices include VAT (19%) but not delivery costs unless expressly stated. In case of pricing errors, the final price is confirmed by a sales consultant. For order issues, contact Nicula Ionut – Manager at niculaionut@readytowear.ro or 0762469699.

3. Payment:

Payment can be made by cash on delivery or in advance by postal order, bank transfer, or card. Online payments are processed by euplatesc.ro. Orders must be paid in full to be shipped.

4. Delivery:

Delivery is via courier within Romania, within 24 hours to 30 working days. Check the product page for specific delivery times. No deliveries via Romanian Post. ReadyToWear.ro may confirm orders by phone. Delivery is handled by Fan Courier. If the customer is unavailable, the courier will call. Receipt of the product implies acceptance. The invoice is the sales contract. Delivery delays may occur due to force

majeure. Maximum liability is the value received from the customer.

5. Warranty:

All products have a 30-day commercial warranty. Claims must include the original packaging, accessories, invoice, and warranty certificate. Clothing, footwear, and accessories do not have a legal conformity warranty. Care and maintenance guidelines are provided. Warranty is void in cases of misuse, unauthorized repairs, improper storage, etc.

6. Right of return:

Consumers may withdraw from the contract within 14 calendar days without justification. Return form is available on the site or via email to retur@readytowear.ro. Products must be in original condition and packaging. Return costs are borne by the consumer unless it's our fault. Refunds are made within 14 days via the original payment method.

7. User comments:

Users can comment on products. ReadyToWear.ro may reject inappropriate content. Comments do not imply liability. By submitting, users grant ReadyToWear.ro non-exclusive, irrevocable rights to use and distribute the content. Users are responsible for their submitted content.

8. Hosting quality, external links, and errors:

The site is hosted by a third party. ReadyToWear.ro is not liable for site errors or incompatibilities. It is not responsible for the content of linked websites.

9. Newsletter subscription:

Subscription is free and voluntary. Messages comply with Romanian and international laws. Subscribers can forward newsletters under their own responsibility. ReadyToWear.ro may restrict access if terms are violated. Discount coupons may not be used with other promotions.

10. Privacy policy:

ReadyToWear.ro ensures data security and confidentiality. Data is used with user consent for order confirmation, special offers, etc. Users may refuse to provide personal data or request deletion via email to support@readytowear.ro. Data may be disclosed to authorities if required by law. ReadyToWear.ro is not liable for data loss or unauthorized access caused by interception tools.

11. Final provisions:

Uncovered issues will be resolved amicably within 30 working days. If unresolved, disputes will be settled by Romanian courts or alternative dispute resolution bodies. By accepting these terms, the customer assumes full responsibility for using the website under the specified conditions.