

## Warranty Terms

1. During the warranty period, free replacement parts will be provided. The specific assessment criteria will be based on the mileage of the instrument provided by the buyer, as well as the video and photos of the entire vehicle for confirmation. The product warranty period is as follows: For other parts with quality issues upon receipt, please provide feedback within 7 days from the date of receipt, and the seller will arrange for free replacement. Quality issues that occur after the period will require the buyer to purchase at their own expense.

Item Component Name	Warranty Period	Item Parts Name	Warranty Period
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Main components	Main Parts		
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Motor:	12 months		
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2. If the seller offers to send free replacement parts and provide a discount as compensation, it will be regarded as the buyer accepting the risk of repair. In this case, the buyer will no longer be eligible for a return. Please use the compensation terms with caution.

3. If the outer packaging of the parcel is obviously damaged when the courier delivers it, please ask the buyer to refuse to sign for it. If the buyer signs for the parcel, it will be assumed that there is no problem with the parcel. If the product is damaged after opening the box, it cannot be claimed. The buyer will bear the relevant losses.

4. If the parcel is found to be damaged in a contactless delivery, please ask the buyer to take photos of the parcel before opening it (the damaged area must be

clear and the photo must clearly show the courier's waybill information). Then take photos of the product after opening the box. In this case, the claim may not be successful. It is recommended that the buyer try not to provide a contactless delivery address.

Item	Parts Name	Warranty Period
Main Parts	motor	12 mouths
	Battery	
	Controller	
	The charger	
Function Parts	Front light	1 mouth
	Tail light	
	Brake light	
	Mechanical brake device	
	Electric brake	
	Electric accelerator	
Appearance Parts	Paint   Logo	No warranty
	decoration strip	
	Foot pad	
	Inner and Outer Tyre	

### Exclusion of Warranty

1. Damage caused by using non-original parts to modify the vehicle is not covered.
2. Damage caused by violent use or violent destruction is not covered.
3. Damage caused by traffic accidents, natural disasters, or war is not covered.
4. Damage caused by water ingress or submersion is not covered.
5. Damage caused by unstable voltage is not covered.
6. Parts that have exceeded the warranty period are not covered.