

Privacy Policy – POLISPORT Group (Allegro Marketplace)

1. About the Polisport Group and its Commitment

Founded in 1978 and headquartered in Carregosa, Oliveira de Azeméis, the Polisport Group currently includes the companies Polisport Plásticos, S.A., Polinter Plásticos, S.A., and Polisport Molds, Lda., as well as the brands Catlike, Bobike, Polisport Off-Road, Polisport Bicycle & Move, Dieffe, among others.

A fundamental commitment of the Polisport Group is the protection of the privacy and personal data rights of individuals, acting in accordance with the provisions of the General Data Protection Regulation (Regulation (EU) 2016/679 of the European Parliament and of the Council), effective as of May 25, 2018, Law No. 58/2019 of August 8, which ensures the implementation of the Regulation in the national legal system, and other related legal instruments.

2. About this Privacy Policy

With this Privacy Policy, we aim to inform our clients, business partners, consumers, and the general public about the personal data we collect and how, the specific and legitimate purposes for which we process it, how long we retain it, and the rights data subjects hold, among other relevant information.

3. Confidentiality and Privacy

Protecting your privacy and personal data is our mission. We process your data in a fair and transparent manner, ensuring confidentiality and security regarding the information we request and/or you provide, which is used solely for the purposes expressly specified and consented to by you.

4. Data Controller

Polisport Plásticos S.A. is the controller of your personal data provided through the Allegro platform for the purpose of fulfilling your order.

5. What Data Do We Process and How?

In the context of sales via Allegro, we do not collect data directly from you. Your personal data is **provided to us by Allegro.pl sp. z o.o.** (or its regional subsidiaries) to enable the execution of the sales contract. The data received includes: Name, delivery address, phone number, and email address (often

masked/aliased by Allegro), and tax identification number (if provided for invoice purposes).

6. Purposes and Legal Basis

We process your data for the following specific purposes:

- **Order Fulfillment:** To process, package, and deliver products purchased remotely.
- **Customer Support & Complaints:** To handle inquiries, returns, and warranty claims via the Allegro Messenger or formal complaint system.
- **Legal Obligations:** For invoicing and compliance with tax regulations.

Legal Basis: The processing is necessary for the performance of a contract to which the data subject is a party (Art. 6(1)(b) GDPR) and for compliance with legal obligations (Art. 6(1)(c) GDPR).

7. Data Sharing and Transfers

To fulfill your order, we transfer your data to:

- **Logistics Partners:** Transport companies (e.g., DPD, DHL, GLS) for international shipping from Portugal to your location.
- **Allegro Platform:** All interactions and data processing are visible to Allegro as the platform provider.

8. Data Retention

Notwithstanding Section 6 of our general policy, data related to online sales via Allegro is retained:

- **For Accounting/Tax Purposes:** For the period required by Portuguese and EU law (typically 10 years).
- **For Warranty Purposes:** For the duration of the 3-year product warranty to ensure after-sales support.

9. Your Rights

As a data subject, you have the right to access, rectify, erase ("right to be forgotten"), and restrict the processing of your data. **Note on Marketing:** We will not use personal data obtained via Allegro to send newsletters or marketing communications unless you have provided separate, explicit consent to the Polisport Group.

10. Security

We implement high-standard technical and organizational measures to protect data received via the Marketplace against unauthorized access or loss, specifically regarding international transit documentation.

11. Contact

For any privacy concerns related to your Allegro purchase, contact our Data Protection Officer at: **dpo@polisport.com**.