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Allerdin is your top choice for batteries, offering unbeatable prices.

1. General Terms

All offers on Allegro are non-binding and subject to availability. A contract is only formed when the goods are dispatched. We exclusively deliver to customers within Europe. We reserve the right to supply an equivalent or higher-quality item instead of the originally ordered product, under the same ordering conditions.

2. Shipping Information

Orders are typically handled within **1 to 2 business days** (Monday to Friday, excluding public holidays in Austria). For deliveries within the EU, the estimated shipping time ranges from **1 to 5 business days**, meaning a total delivery timeframe of **2 to 7 business days** (Monday to Friday, excluding public holidays) should be expected. If the final day of the estimated delivery period falls on a **weekend or public holiday** at the recipient's location, the delivery date will automatically shift to the next available working day.

Important Notice: Please be aware that manufacturers frequently update their **packaging designs**, and there may be a delay in refreshing product images on the marketplace. As a result, the packaging of the item you receive may **differ from the image shown online**, but rest assured, the quality and functionality of the product **remain unchanged**. We exclusively **ship original products in their latest packaging**. If you would like to check the most current packaging, please visit the **manufacturer's website** for reference.

3. Cancellation Policy

Customers may revoke their purchase agreement within **14 days** without providing a reason. The cancellation period begins on the day the ordered goods are received by the customer or a designated third party (excluding the carrier). Cancellations must be submitted in written form (e.g., via letter, email, or marketplace message). To meet the deadline, it is sufficient for the customer to send the cancellation notice before the end of the period. Upon cancellation, a confirmation of receipt will be sent promptly.

Effects of Cancellation: If you cancel the purchase agreement, we will refund all payments received from you, including standard delivery costs (excluding any additional charges if you opted for a premium shipping method). The refund will be processed **within 14 days** from the day we receive your cancellation notice. We will use the same payment method you originally selected unless an alternative is explicitly agreed upon. You will **not** be charged any fees for this refund. Customers must return the goods **within 14 days** of notifying us of the cancellation. Timely dispatch of the goods is sufficient to meet the deadline. Customers bear the return shipping costs and are responsible for any reduction in value due to handling beyond what is necessary to assess the item's condition, features, and functionality.

4. Warranty, Liability & Guarantee

When the seller dispatches the goods, **the risk of loss or damage passes to the customer only upon delivery** to them or a designated third party (not the carrier). Any defects should be reported as soon as they are detected, though failure to do so does not affect the customer's warranty rights. For business customers, goods must be inspected **within two weeks** of receipt, and any defects must be reported immediately. Our liability is **limited to the value of the goods**.

5. Privacy Policy

Customer data is used **solely** for contract processing and handled strictly in accordance with legal requirements. Where necessary, your data may be shared with third parties such as postal services—but **only** for order fulfillment. These third parties are contractually obligated to comply with legal data protection regulations.

In the event of a legal obligation, official order, or governmental investigation, we are legally required to disclose relevant data to authorities. Your data will be stored for a maximum of **three years** following the last contact with us.

Under applicable data protection laws, you have the following rights:

- **The right to access** your personal data
- **The right to rectification** and **the right to erasure** of your personal data
- **The right to restrict** the processing of your personal data
- **The right to data portability**
- **The right to avoid automated decision-making**, including profiling
- **The right to object** to the processing of personal data

Additionally, **under no circumstances** will we sell customer data.