

Privacy Policy

Last updated: 4 February 2026

This Privacy Policy explains how **Zenox One Sp. z o.o.** (“we”, “our”, “us”) collects, uses, and protects personal data in accordance with the General Data Protection Regulation (EU) 2016/679 (GDPR) and applicable Polish and EU laws.

1. Data Controller

Zenox One Sp. z o.o.
Registered in Poland
Email: info@zenoxone.pl

2. Personal Data We Collect

We may collect personal data such as name, email address, phone number, billing and shipping address, order details, and communication related to customer service.

3. Purpose of Data Processing

Personal data is processed for order fulfillment, customer communication, handling returns and complaints, and compliance with legal obligations.

4. Legal Basis for Processing

Data is processed based on contract performance, legal obligations, and legitimate business interests.

5. Data Sharing

Personal data may be shared with trusted service providers such as payment processors, shipping companies, and authorities when required by law. Personal data is not sold to third parties.

6. Data Retention

Personal data is retained only for the period required by applicable law or necessary to fulfill contractual obligations.

7. Data Subject Rights

Customers have the right to access, correct, or request deletion of their personal data, restrict processing, and lodge a complaint with a supervisory authority.

8. Data Security

Appropriate technical and organizational measures are applied to protect personal data.

9. Changes to This Policy

This Privacy Policy may be updated when required. The current version is available in the seller information section.