

Shop—Lightsmok Terms and Conditions

1. General Terms

- These Terms and Conditions govern the use of our products and services.
- By purchasing or using our products, you agree to abide by these terms.

2. Warranty Information

- Our products come with a 2 year limited warranty covering manufacturing defects.
- The warranty does not cover damage caused by misuse, accidents, or unauthorized modifications.
- To claim warranty service, proof of purchase is required.

3. Claims and Returns

- Customers may request a return or exchange within 7 days of purchase if the product is defective or does not meet expectations.
- To initiate a claim, customers must contact our support team with details of the issue.
- Returned products must be in their original condition with all accessories included.

4. Liability Limitations

- We are not responsible for indirect, incidental, or consequential damages caused by product misuse.
- Our maximum liability is limited to the original purchase price of the product.

5. Governing Law

- These Terms and Conditions are governed by the laws of Europe Union.
- Any disputes arising from these terms shall be resolved in accordance with local jurisdiction.

6. Contact Information

- For warranty claims, returns, or further inquiries, please contact our support team at OurEmail: elightvap@gmail.com

By using our products and services, you acknowledge that you have read and agreed to these Terms and Conditions.