

GENERAL TERMS AND CONDITIONS

Welcome to our store. These terms and conditions apply to all purchases made from SRL CAELIUS, Belgium (VAT: BE0791293237).

1. Orders and Payments

All prices are displayed in EUR and include applicable taxes.

Orders are processed once payment has been confirmed.

We reserve the right to cancel an order in case of incorrect pricing or stock issues.

2. Shipping

We ship orders within the European Union.

Delivery times may vary depending on destination and carrier.

Buyers are responsible for providing accurate shipping information.

3. Returns and Refunds

You have 14 days after receiving your order to request a return or exchange.

Items must be unused, in original packaging, and returned at your expense unless the product is defective or incorrect.

Refunds will be processed within 14 days after receipt of the returned item.

4. Warranty

All products are covered by a 24-month warranty against manufacturing defects.

In case of an issue, please contact our support team before returning the product.

We may repair, replace, or refund defective items.

5. Liability

We are not liable for indirect or consequential damages, delays due to carriers, or misuse of products.

6. Contact

For any questions or claims, please contact us:

Email: perfaz7@hotmail.com

SRL CAELIUS – Belgium

7. Applicable Law

These terms are governed by Belgian and European Union law.

Any disputes shall be settled amicably or by the competent Belgian court.