privacy policy

We attach great importance to the protection of your personal data and we do it in accordance with the principles set out in the provisions of Polish law, including the provisions of the General Regulation on the Protection of Personal Data (GDPR).

The purpose of this Privacy Policy is to explain the rules on which the personal data provided to us is processed and to discuss your basic rights related to the processing of personal data by us.

The administrator of personal data is:

Katarzyna Badawi

Ul. Słupecka 5 02-309 Warsaw

NIP: 9720925392

entered into the Central Register of Economic Activities

We have not appointed a Data Protection Officer, but in all matters regarding data processing, you can contact us at the following e-mail address: contact@farrot.eu

General rules for the processing of personal data

The rules governing the processing of personal data provide a framework to ensure that personal data is used properly. We undertake to ensure that personal data is:

- 1. processed fairly, lawfully and in a transparent manner;
- 2. correct, relevant and not excessive in quantity;

3.accurate and up-to-date - inaccurate or incomplete personal data will be corrected or deleted or their further processing will be suspended;

- 4. kept for no longer than necessary;
- 5. processed only for a specified, explicit and lawful purpose and in line with the purpose for which they are collected;
- 6. safe.

Types of personal data

We will collect and process personal data provided to us through various communication channels in many ways, including our Store. Some personal data is necessary for us to sell our products, while providing other data is voluntary, e.g. for marketing purposes.

We always inform you which personal data are required (e.g. by marking them with an asterisk (*)) and what consequences will be associated with not providing us with this data - such a situation may, for example, result in the inability to (fully) meet your requests. The personal data we collect and process can generally be divided into the following categories:

- 1.contact details, such as name and surname, address, telephone number, e-mail address;
- 2.address data, in particular the delivery address of the product;
- 3. payment data, e.g. bank or credit card numbers;

4. user information, for example technical data on use and browsing, including IP addresses from which Internet users visit our websites or applications, including websites of third parties.

Purposes of processing personal data

We process personal data for lawful purposes and generally only do so if:

- 1.you have consented to the processing of data;
- 2.data processing is necessary for the performance of a contract, e.g. for us to deliver a product;
- 3. data processing is necessary to fulfill our legal obligation;
- 4.data processing is necessary for the purposes arising from our legitimate interests or legitimate interests of external entities and is not considered harmful to the person whose data we process, including our interests in the context of developing, evaluating, offering and selling our products, establishing, developing and maintaining business relationships.

We process personal data to:

- 1.to facilitate the use of our Store, enable you to purchase our products and contact you as part of the standard service;
- 2. provide broadly understood customer service and technical support;
- 3. personalize Store content and search results.

Disclosure, transfer and sharing of personal data with third parties

Our disclosure and transfer of personal data to third parties is kept to a minimum and is subject to an adequate level of data protection.

We never transfer your data for marketing purposes, we do not sell it or use it to exchange data with other third parties.

We reserve the right to disclose or share personal information with third parties in the following circumstances:

- 1.when external entities provide services on our behalf, for example IT support, hosting services, payment processing, product delivery (courier companies);
- 2.such external entities may process disclosed, transferred or made available to them personal data only on the terms specified by us and on the basis of a written data processing agreement;
- 3. legal advisers to establish, exercise or defend our rights;
- 4.when the user has given his prior consent to disclose his personal data to external entities.

If the recipient of personal data is located in a country outside the EU / EEA which does not ensure an adequate level of data protection, the personal data of the users will only be transferred to that recipient after